Fee Extension Application Support Guide (Student)

Purpose of the document

This document explains how to use the Fee Extension eForm to submit and review applications for Fee payment extension at the University of Melbourne.

Application URL

 $\underline{https://feepaymentextension.app.unimelb.edu.au/apex/f?p=fe}$

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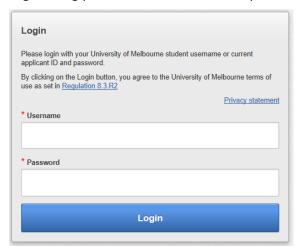
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Create a Fee Extension Application

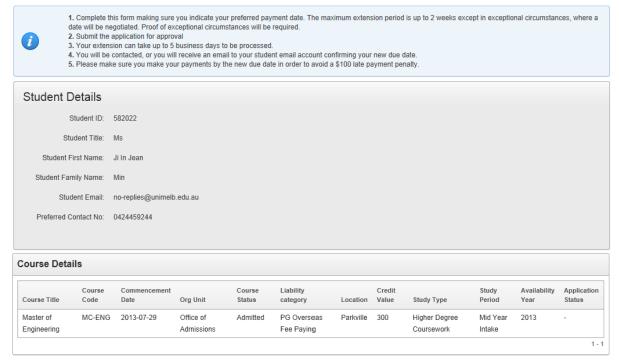
The steps below outline how to submit an application for Fee Extension application.

Open a web browser and navigate to the Fee Extension website: https://feepaymentextension.app.unimelb.edu.au/apex/f?p=fe

1. Log in using your student username and password.



2. The Eligibility Assessment screen will display your current student details as recorded by the University.



Important: If you are admitted to and enrolled in subjects for more than two courses then course details for two records will display. You can still apply for a fee extension, the staff member reviewing your request will access the application based on the fee due for the course.

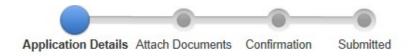
• If you are **Commonwealth supported or RTS/CTS supported student**, the following message will display. You will not be able to proceed with your application.





You are ineligible to apply for Fee Extension - No extension of time is possible for Commonwealth supported students or those on FEE-HELP as the deadlines are set by the Commonwealth.

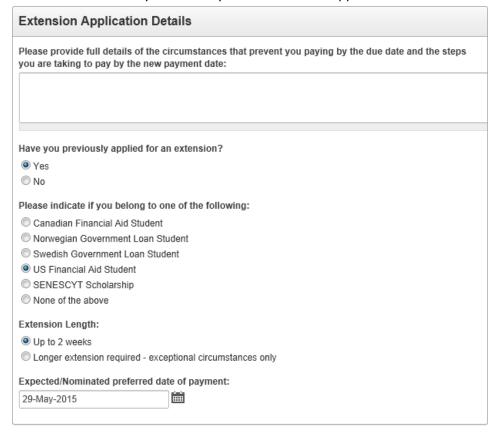
• If you are **admitted and don't have any enrolled subjects**, the following message will display. You will not be able to proceed with your application



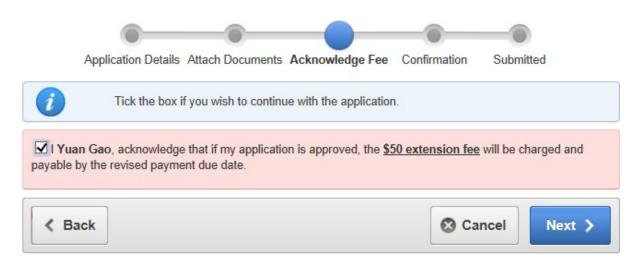


You are ineligible to apply for Fee Extension - No enrolled subjects

Enter all the mandatory details for your fee extension application.



Note: if you select **None of the above** in the financial support list, then the **Acknowledge Fee Payment** page will display. Acknowledge the declaration after attaching documents to proceed to confirmation page.



3. Click **Browse** to select a document from your local computer.

Note: you can attach any document type but it is suggested to use standard formats only, e.g. Word, PDF, JPG, etc. The maximum size of a single document is 10 MB.

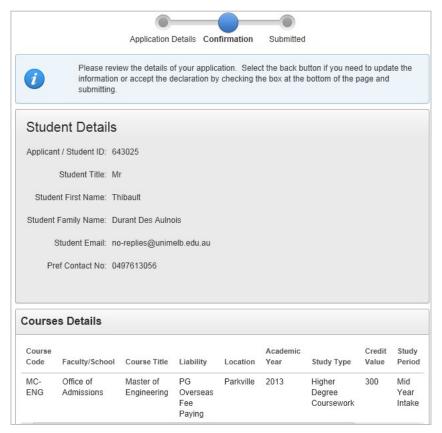


- 4. Click **Save Document** to attach the document to the application.
- 5. Repeat **steps 5 and 6** for all documents that you would like to attach to the application.



- Click the **Delete** symbol to remove an uploaded document from the list. **Note:** You will not be able to remove a document once you have submitted the application.
- Click **Download** if you wish to verify the content of the attached document.
- 6. Click **Next** to proceed to the next page.
- 7. Carefully review all information shown on the Confirmation page.

Important: ensure your contact details, application details and the reasons provided are correct. Click **Back** to return to previous pages if required.

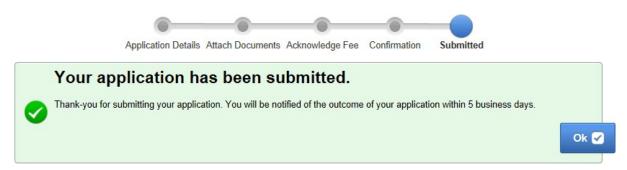


8. You must **declare** that the information you have provided is true and correct and acknowledge you will be liable for a \$100 late payment penalty.

✓ I Yuan Gao, acknowledge that if my extension is approved and I do not pay my fees by the revised payment due date, I will be liable for a \$100 late payment penalty and my enrolment may be cancelled. I also acknowledge that the cancellation of my enrolment will not cancel any outstanding fee liability with the University of Melbourne and this debt will be pursued.

9. Click **Submit** to submit your Fee Extension application.

A confirmation page will display after submitting the application successfully.



You will also receive a notification email sent to your nominated email address confirming the submission of your Fee Extension application.

Review Fee Extension Applications

You can review the details and the status of your applications for fee extension at any time.

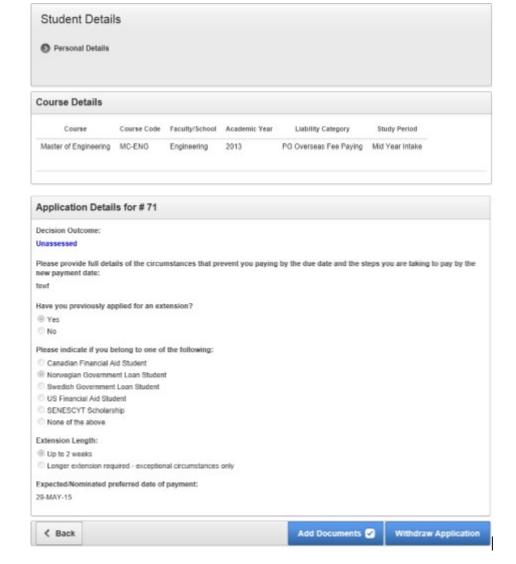
1. Click **Submitted Applications** in the Fee Extension section.



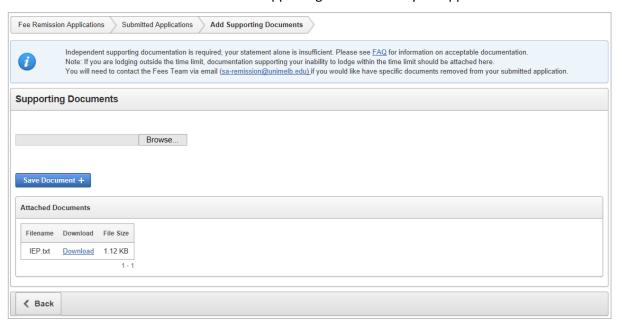
A list of all your submitted fee extension applications will display.



- 2. Click the ID of the application you would like to review.
- 3. Review the details provided in the submitted application.



- 4. Click **Back** to return to the application list.
- 5. Click Add Documents to attach additional supporting documents to your application.



6. Click **Browse** to select a document from your local computer.

Note: you can attach any document type but it is suggested to use standard formats only, e.g. Word, PDF, JPG, etc. The maximum size of a single document is 10 MB.

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- 7. Click **Save Document** to attach the document to the application.
- 8. Repeat **steps 6 and 7** for all documents that you would like to attach to the application.

Note: You will not be able to remove documents already attached to the application.

- 9. Click **Download** if you wish to verify the content of the attached document.
- 10. Click Back to return to the previous page.

Withdraw Fee Extension Application

You can withdraw your application for fee extension only if the application status is **Unassessed**.

1. Click **Submitted Applications** in the Fee Extension section.

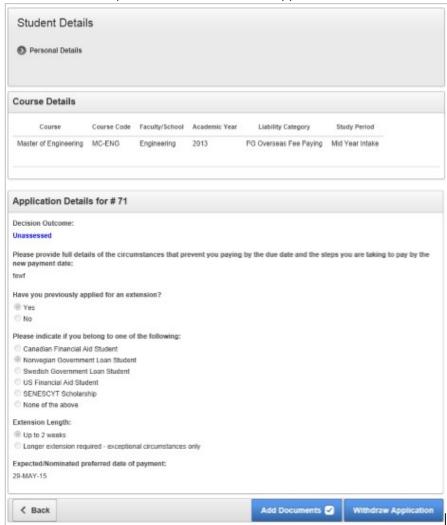


A list of all your submitted fee extension applications will display.



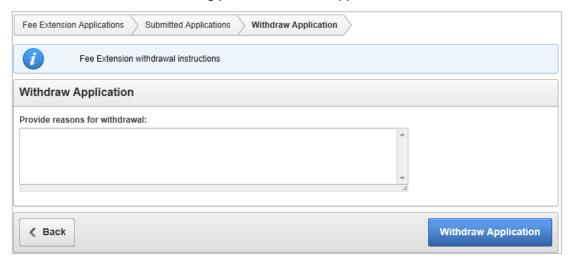
2. Click the **ID** of the application that you would like to withdraw.

Review the details provided in the submitted application.



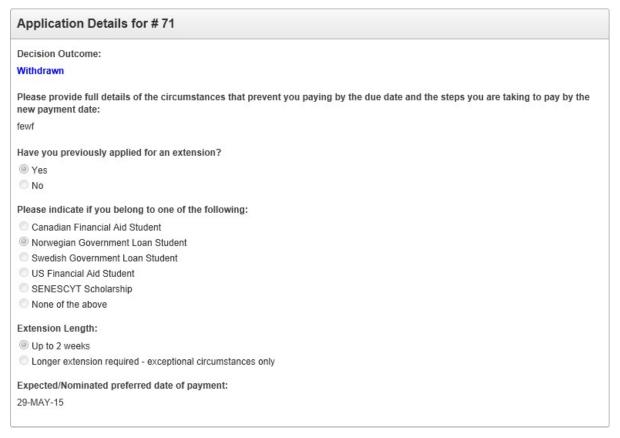
3. Click Withdraw Application.

4. Enter the reasons for withdrawing your fee extension application.



5. Click **Withdraw Application** to complete the withdrawal.

The Decision Outcome of your application will change to Withdrawn.



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6. Click **Back** to return to the previous page.

Need Further Assistance?

If you require further assistance or would like to report an issue with this application form, please call **13 MELB** or visit (https://students.unimelb.edu.au/student-support/advice-and-help/stop-1)