Nature of complaint	First point of contact	Next point of contact	
Sexual misconduct, bullying by staff or fellow student	Safer Community Program	Academic Registrar (online portal)	
Complaints or grievances against an academic staff member	Dean of the relevant Faculty	Academic Registrar (online portal)	
Complaints or grievances against another student	Safer Community Program or Academic Registrar (online portal)	Academic Registrar (online portal)	
Quality of Teaching or content of an Academic Program	Subject coordinator	Dean or Associate Dean of relevant Faculty	Academic Registrar (online portal) The AR will ask the Provost and DVC(A) to review the Faculty's response to the complaint
Research	Associate Dean/Dean of relevant Faculty	Academic Registrar (online portal)	
Events	The person responsible for arranging the event	Academic Registrar (online portal) if the event is a University endorsed activity	